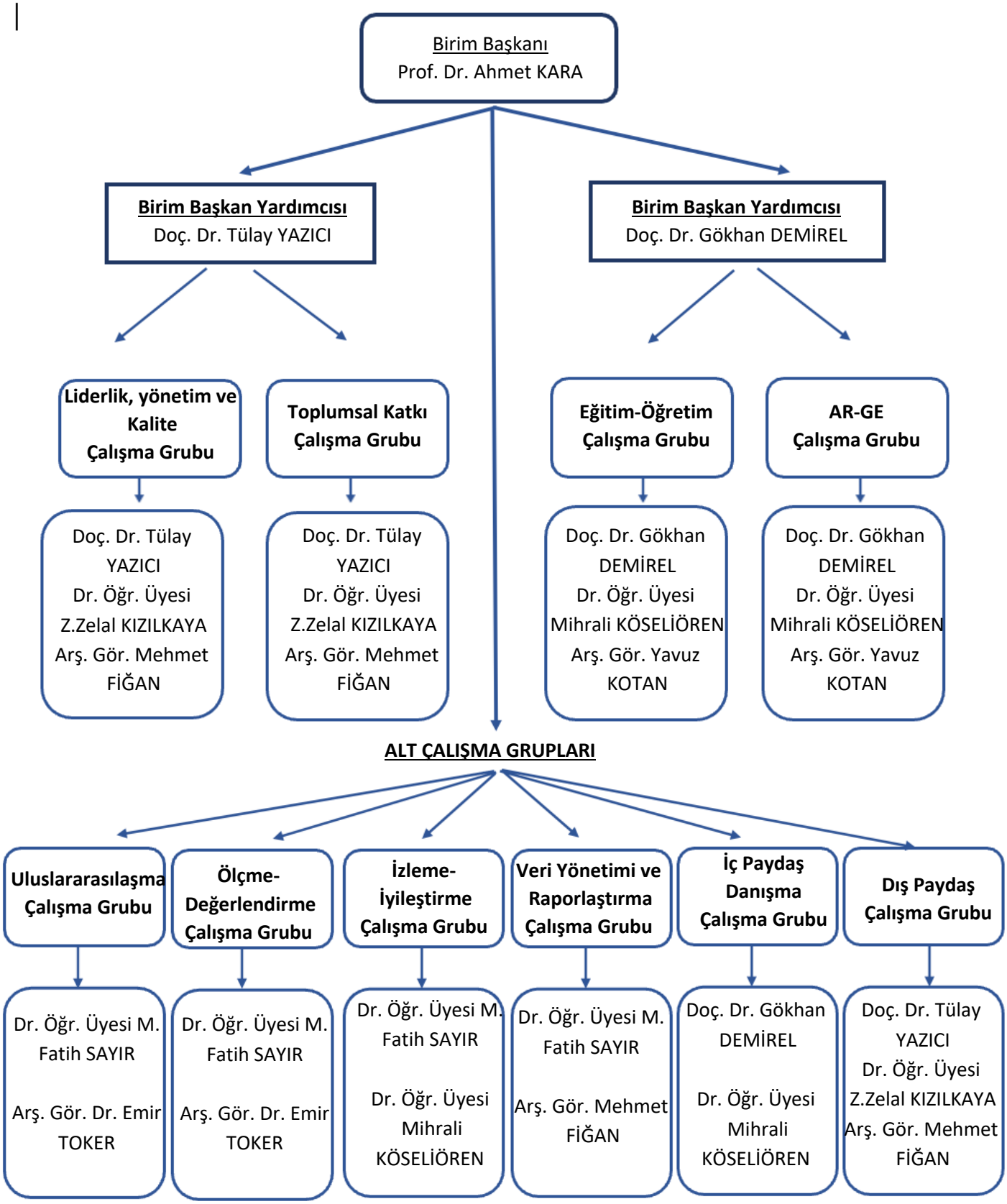İLETİŞİM FAKÜLTESİ KALİTE ORGANİZASYON ŞEMASI